



# VXCB-01 Commercial Advance Backpack

## User Guide



3 YEAR WARRANTY



# GENERAL SAFETY INFORMATION

PLEASE KEEP THESE ORIGINAL INSTRUCTIONS FOR FUTURE REFERENCE.

This Manual shall be considered an integral part of the machine and should be carefully looked after for subsequent reference.



WARNING: ALWAYS READ THE USER GUIDE THOROUGHLY BEFORE USE.

WARNING: READ THIS INSTRUCTION MANUAL BEFORE USING THIS MACHINE AND ALWAYS FOLLOW THE SAFETY AND MAINTENANCE INSTRUCTIONS.

WARNING: OPERATORS SHALL BE ADEQUATELY INSTRUCTED ON THE USE OF THIS MACHINE.

WARNING: THIS MACHINE IS NOT SUITABLE FOR PICKING UP HAZARDOUS DUST (CONTACT VAX FOR SPECIFIC EQUIPMENT FOR THIS USE).

WARNING: DO NOT USE THIS MACHINE IN WET CONDITIONS.

WARNING: THIS MACHINE IS INTENDED FOR THE VACUUMING OF DRY DUST AND/OR SMALL DEBRIS OFF DRY CARPETED OR HARD FLOOR SURFACES IN INDOOR AREAS ONLY.

WARNING: DO NOT USE THE MACHINE WITHOUT THE DUST BAG AND FILTERS IN PLACE.

CAUTION: THIS MACHINE IS FOR INDOOR USE ONLY.

CAUTION: THIS MACHINE SHALL BE STORED INDOORS ONLY.

1. Remove the machine from packaging and ensure it and all its accessories and attachments are present and in perfect condition. Contact the place of purchase immediately in the event of any discrepancies.
2. This machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the machine by a person responsible for their safety. Children should be supervised to ensure that they do not play with this machine.
3. The electrical specifications of this machine are noted on the data plate which is located near the power switch. Ensure the specifications correspond to those of the mains power supply in your area.
4. If the machine is without a rating plate, contact the place of purchase immediately.
5. Store in an appropriate place after use to prevent tripping accidents.

# GENERAL SAFETY INFORMATION

6. Do not restrict the vacuum cleaner's airflow. Maintain the vacuum cleaner regularly so that all filters and openings are free of dust, lint, hair build-up or anything else which may affect airflow.
7. Before vacuuming, remove any large or shaft objects from the floor or cleaning surface in order to prevent damage to the filter.
8. If the machine has been dropped, damaged, left outdoors or has been exposed to liquids, call customer service at 1300 829 287 from Australia or 0800 829 695 for New Zealand prior to continuing use.
9. Do not use the machine to pick up flammable or combustible liquids or materials, such as petrol etc. and do not use in areas where they may be present.
10. Do not vacuum anything that is burning or smoking such as cigarettes or hot ashes.
11. Do not vacuum up hard or sharp objects such as glass, nails, screws etc.
12. Keep hair, loose clothing, fingers and all parts of the body away from moving parts and openings.
13. Keep the machine and power cord away from heaters, radiators and other heated surfaces.
14. Do not unplug the machine while it is turned on. Turn the machine off, turn the power off at the power outlet then unplug by grasping the plug and pulling gently to unplug.
15. Do not handle the machine, power cord or plug with wet hands and follow electrical safety precautions at all times.
16. Unplug from power point when not in use, before servicing or before changing filters and attachments.
17. Do not pull or carry the machine by the power cable, use the power cable as a handle or pull the power cable around shaft edges or corners. Avoid running the machine over the power cable.
18. Do not close doors on the power cord and do not pull the cord around sharp edges or corners.
19. Never attempt to make any modifications electrically to the vacuum cleaner.
20. Regularly check the power cord for damage, such as cuts, abrasions, exposed wiring or aging. If the power cord or plug is damaged, do not use the machine.
21. Store in a cool dry area after use.
22. Use only the manufacturer's recommended attachments and/or replacement parts.
23. Do not pickup water, dry use only.

# GENERAL SAFETY INFORMATION

24. Only VAX recommend tools and accessories should be used with this vacuum cleaner.
25. VAX recommends the use of a Residual Current Device rating of 30 mA or less.
26. Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
27. Don't not vacuum plaster dust, concrete dust or any other building or vitreous material.
28. Always make sure the filter and dirt container are fitted correctly before using your vacuum cleaner.
29. This machine must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for the electric current to flow, this will reduce and prevent the risk of electric shock. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
30. Use only Australian and New Zealand certified 10amp extension cords. Care should be taken to arrange the extension cord as it can be a trip hazard.
31. This machine does not include an extension cord. This machine needs to be used with a extension cord.
32. After use, always wrap the extension cord properly using the over-under method or a loose coil to prevent kinks, internal wire damage, and tripping hazards. Store the cord in a dry, cool place to maintain its condition and ensure safe, reliable operation.
33. This machine is intended for commercial use, for example in hotels, schools, hospitals, factories, shops, offices and rental businesses.

## MOTOR THERMOSTAT

**IMPORTANT:** The motor is equipped with a thermostat. If for any reason, the vacuum cleaner should over-heat, the thermostat will automatically turn the unit off. Should this occur, turn off the switch and unplug the vacuum cleaner from the electrical outlet and conduct safety and maintenance checks. Allow the cleaner to cool for approximately 30 minutes. To re-start, plug into a power point and switch back on.

# MACHINE OVERVIEW

## WHAT'S INCLUDED WITH YOUR MACHINE



Floor Tool



Reusable SMS Dust Bag



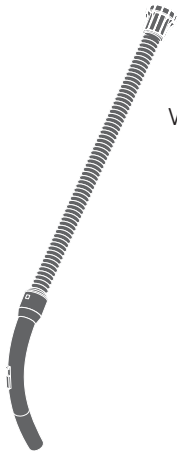
Crevice Tool



Disposable  
Dust Bags x2



Plastic  
Wands x2



Vacuum Hose

Hose Connection

Canister

Harness

On/Off Button

Exhaust Filter

Short Lead



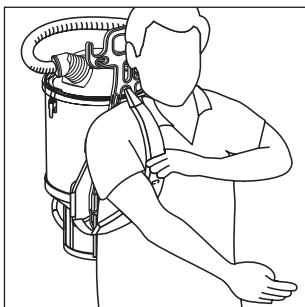
# PREPARATION



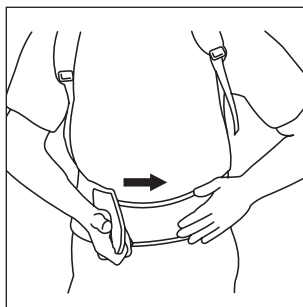
**DO NOT use your Backpack if the extension cord is damaged or there are exposed wires.**

**DO NOT use your Backpack if the motor housing is damaged.**

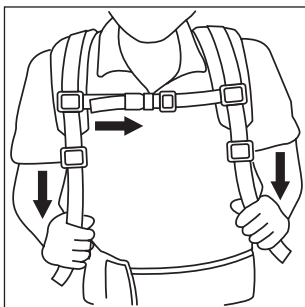
## HOW TO WEAR THE BACKPACK CORRECTLY



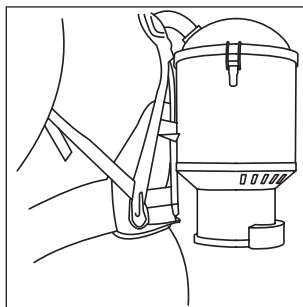
- Rotate the dome lid to suit left or right handed vacuuming.
- Loosen the shoulder straps.
- Adjust the length at top of shoulder strap (if required).
- Lift the backpack by one shoulder strap.
- Then slide your free arm into the other strap.



Tighten the hip band so the machine rests comfortably on your hips.



Pull down on shoulder straps for a comfortable fit. Adjust position and connect chest strap to secure backpack.



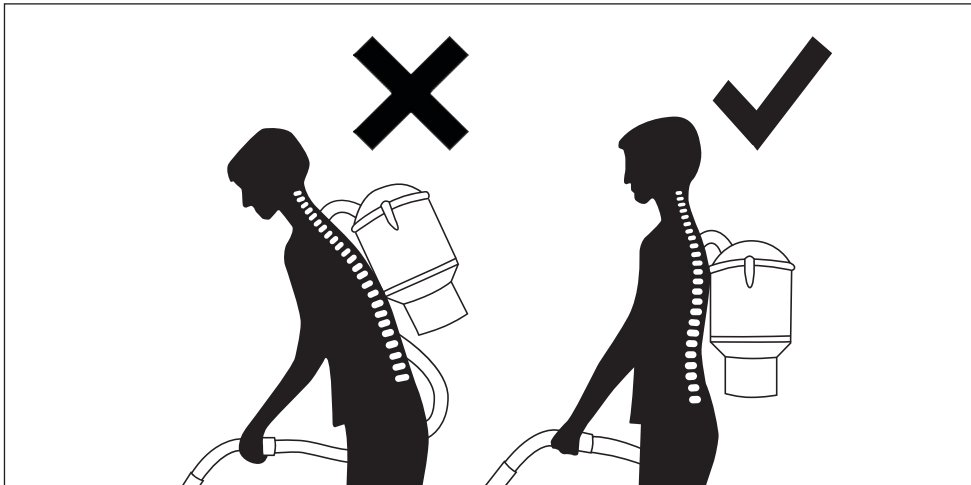
Make sure the harness is resting on your hips.

**IMPORTANT TIP:** If the backpack feels heavy or uncomfortable, it is likely you are not wearing it correctly.

# PREPARATION

## HOW TO VACUUM EASIER AND FASTER WITH NO BACK STRAIN

1. Stand upright, with the hand piece section parallel to the floor.
2. Hold the hand piece with one hand at a comfortable arm's length.
3. Move forward and away from the power point.
4. Use easy underarm swinging motion when detail cleaning and short dabs when spot cleaning, always standing upright.
5. Once the end of the extension cord has been reached and work completed, return to the power point along the cord line and disconnect the extension cord from the power point.
6. If work is not completed move to the next area, connect extension cord to the nearest power point and repeat steps 1 through 6.
7. Remove backpack by sliding the one of the straps off the shoulder, while raising the other arm/shoulder to hold strap in place. Slowly lower the shoulder and lower the backpack to the floor, do not drop.
8. If work is completed disconnect extension cord from power point then wind from the backpack towards the end of the extension cord to reduce likelihood of cable twists. In the process check for nicks, cuts, fractures, and knots.



# PREPARATION

## HOW TO INSTALL THE EXTENSION CORD CORRECTLY PRIOR TO USE

- Your VAX Commercial Backpack does not include a extension cord. Your Backpack needs to be used with a extension cord.
- Use only Australian and New Zealand certified 10amp extension cords. Care should be taken to arrange the extension cord as it can be a trip hazard.
- A cable restraint relief is included in the box with your machine. The strain relief has been designed for both standard and heavy-duty extension cords.
- After use, always wrap the extension cord properly using the over-under method or a loose coil to prevent kinks, internal wire damage, and tripping hazards. Store the cord in a dry, cool place to maintain its condition and ensure safe, reliable operation.

### Cord Restraint

Never remove the cord restraint from your machine. Ensure that the cord passes through the end of the cord restraint, as shown, and secure the plug into the frame of the harness.



Plug the short lead to the extension cord and secure the plug to the harness with the hook and loop straps.



Make a loop with the extension cord and feed through the slit at the end of the cord restraint.



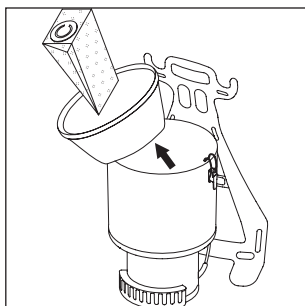
Push the extension cord over the other end of the rubber to secure it to the machine. Pull the cord down to tighten.



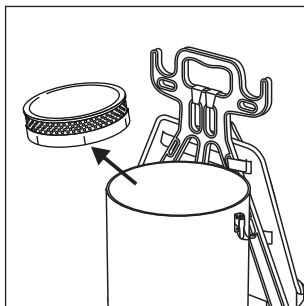
# MAINTENANCE

## DAILY

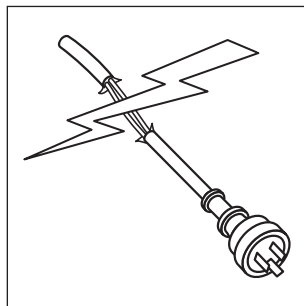
Before any maintenance and cleaning - ensure your Backpack is turned OFF and the extension cord is disconnected from the mains power supply.



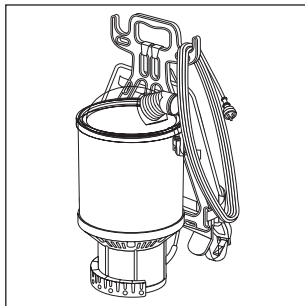
Replace the disposable sealed dust bag if needed. Remove, empty and clean the reusable SMS dust bag. Replace if required.



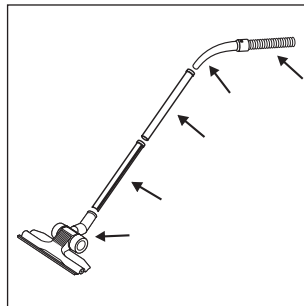
Remove the pre-motor filter and tap gently to clean. Replace if required.



Check all extension cords for cuts, abrasions and exposed wiring. Replace immediately if damaged.



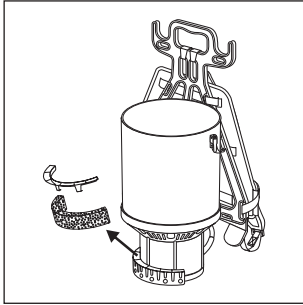
Wrap loosely the cable from the backpack towards the plug. Store power cord on the 'hook' on the frame.



Check the floor tool, wand, hand piece and hose for any obstructions.

# MAINTENANCE

## WEEKLY



Remove and clean exhaust filter. Replace if required.

**NOTE:** All other servicing should be carried out by an Authorised Service & Warranty Agent. For additional support, please contact our customer service team on 1300 829 287 (Australia) or 0800 829 695 (New Zealand).

# TROUBLESHOOTING

## PROBLEM

Backpack not working

## CAUSE

- Extension cord not firmly plugged into power point.
- Backpack shuts off due to high motor temperature.

## SOLUTION

- Check all plugs and sockets are firmly plugged in.
- Turn main switch off and unplug the backpack.  
After 30 minutes the backpack should be ready for use. If not contact the number below for your nearest Authorised VAX Service and Warranty Agent.
- Check the machine is in good working order. If OK, reset circuit breaker or RCD. If circuit breaker or RCD trips again contact your nearest Authorised VAX Service and Warranty Agent.

Backpack has no/poor suction

- Dust bag full.
- Dust bag not installed correctly.

- Remove, empty and clean dust bag.
- Remove and reinsert the dust bag making sure the rubber edging is correctly fitted around the canister. For the disposable dust bag, ensure it is firmly sealed around the inlet.

- Hose not installed. correctly.
- Blockages.
- Filters blocked.

- Reconnect hose and ensure correctly sealed.
- Remove hose, wand and floor tools; remove any blockages.
- Clean filter and external motor filter.

# GENERAL INFORMATION

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Techtronic Industries Australia Pty Ltd  
31 Gilby Road, Mount Waverley, VIC 3149 Australia  
Web Address: [www.vax.com.au](http://www.vax.com.au)  
Customer Careline: 1300 829 287

Techtronic Industries N.Z.Limited  
Unit C, 70 Business Parade South, East Tamaki  
Auckland 2013, New Zealand  
Web Address: [www.vax.co.nz](http://www.vax.co.nz)  
Customer Careline: 0800 829 695

## TECHNICAL SPECIFICATION

Model Number: VXCB-01  
Volts / Frequency: 220-240V~50Hz  
Motor: 1300W  
Hose Length: 1.2m  
Wand Diameter: 32mm  
Capacity: 5 litres  
Weight: 4.8kg (excluding extension cord and hose)

Subject to technical change without notice.

## DESCRIPTION OF SYMBOLS



Double  
Insulated



Regulatory  
Compliance  
Mark



For Indoor  
Use Only



Read User  
Manual

## NOTES



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**Techtronic Industries N.Z. Limited**

Unit C, 70 Business Parade South, East Tamaki, Auckland 2013, New Zealand  
Careline NZ: 0800 VAX NZL (0800 829 695) [www.vax.co.nz](http://www.vax.co.nz)